

2. Communities as Partners

The Partner Journey is also HRL's mission to work with communities. Many communities face big challenges in today's world or get labelled negatively. With an ABCD approach we help them:

- Develop prioritised Community Plans
- Sustainable community tourism or Business Improvement planning
- Put in place the right models of community governance to be resilient, economic and sustainable
- Inspire through Workshops unlocking the community's potential

Example: Waratah, Tasmania

The Partner Journey worked on an amazing project in the town of Waratah, Tasmania in 2017-18. With support of council we developed a completely unique community-level Waratah Advisory Board formed around the purpose of a prioritised Community Plan, and a Board Charter with agreed resourcing and commitments of council. Below is our team facilitating a week of fun workshops.



"The guy said to me, *"They think they're doing consultation; I call it 'insultation'."* It struck me that we've gotta make a major change to how we partner with communities. It's no wonder that communities are getting frustrated with us. So let's listen. Let's be bold and let's take the community partner journey."

- David Hammond (HRL Director)

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the Partner Journey

"Working with communities and organisations to build enduring partnerships in a changing world"





What is The Partner Journey?

Communities are in constant change. The Partner Journey is HRL's mission to develop sustainable, economic and resilient communities, and organisations who get back in-tune and have the right models to partner with their communities today.

We work with both organisations and communities for positive, adaptive change. It's a journey. Through our work we see organisations adapting to their communities changing needs and communities who are working incredibly positively with organisations in co-design models unique to their area. They regain confidence in their skills and they know their priorities.

HRL Community believes that resilience and sustainability is from both bottom-up and top-down partnership.

We have nothing but appreciation and respect for David's input. We inherited a council which had lost touch with its community. With David's passion for community empowerment we have turned this around and what has been achieved is huge."
- Satisfied Mayor

Endorsements



Listen to Greg Pilcher, Primary School Teacher from Thames and other community members endorse the innovative, engaging and cost saving model that David Hammond put in place on the Coromandel New Zealand. Or browse HRL Community on our website for inspiring stories:

(<https://www.youtube.com/watch?v=cIoIdwf7Tn0>)

1. Organisations as Partners

The Partner Journey is HRL's programme to work with organisations – staff and Boards to identify the right models of community governance to engage and co-design with communities. HRL also changes culture to be consistently 'partner-orientated' across all departments. We provide the following:

- Organisation Partnership Charters
- Review of current engagement and community model, and development of an Improvement Programme
- Leading re-design of the partner model
- Community Needs Assessments
- Assessment of the organisation's annual projects and consultations planned for each
- Development of more effective Advisory Boards and Community Boards
- Engaging and fun Strategic Workshops



St John National HQ strategic session reviewing Community Health Services with staff, Board and volunteers, 2017.